Out of Chute / Station Compliance

Performance and Operational Triggers provide real-time views and automated alerts to Command Staff accountable for response time related performance. In this example, FirstWatch monitors an "Out of Chute" time constructed of CAD generated time stamps between dispatch "time to queue" and squad "responding." Supervisory personnel are automatically alerted when Out of Chute times exceed the user-defined baseline (2 minutes in this case).